

**FAMILY COUNSELING
ADMINISTRATIVE ASSISTANT**

Position Assignment

Title: Administrative Assistant
Organizational Unit: Family Counseling
Recruited by: Regional Director
Approved by: Vice President of Family Counseling

Working Relationships

Reports to: Regional Director
Staff Team: Regional Director, Family Therapists, and all STCH Ministries staff to enhance the total program

Basic Functions

The Administrative Assistant plays an important role in assisting the staff of the South Texas Children's Home Ministries (STCH Ministries) Family Counseling program in McAllen, including its satellite counseling offices. The primary function of the Administrative Assistant is to provide support services to appropriate personnel, programs, and clients to enhance the overall program.

Basic Responsibilities

1. To act as Receptionist for the main counseling office and screen calls as appropriate to better assist the client and the counselor.
2. To schedule client appointments including reminder calls, follow-up appointments, and rescheduling missed appointments.
3. To process all correspondence, typing, and filing.
4. To maintain an adequate inventory of updated forms.
5. To order and maintain office and cleaning supplies inventory.
6. To preserve the confidential nature of all work.
7. To assist counselors with registrations and reservations as needed.

Position Description

South Texas Children's Home Ministries



8. To maintain local client referral list to other organizations and resources.
9. To maintain office MasterCard usage, prepare receipts and expense reports, and submit reports to Business Office Accounts Payable department for processing.
10. To prepare and submit ministry statistical reports to President and CEO and to VP of Family Counseling (weekly); and to STCH Ministries' Executive Assistant (monthly).
11. To prepare and submit monthly ministry statistical reports to church partners.
12. To perform all other duties as assigned.

I, the employee, have read, understand, and agree with the position description for Administrative Assistant.

Employee Signature

Date

Employee Supervisor Signature

Date